

## New Heights MedSPA cancellation policy

We kindly ask that any changes and cancellations are made at least 24 hours prior to your appointment date and time. Late cancellations will be subject to a fee of 50% of your scheduled treatment (not to exceed \$100).

**Non-cancellations or “NO-Shows” will be charged the full amount of the original service booked.**

**Discount vouchers purchased on a third-party site:** Cancellation or changes are accepted 24 hours prior to your appointment date and time. Late cancellations or No-Shows are subject to a \$50 fee per service or forfeiture of the purchased voucher. Expired vouchers will be honored for the purchased amount towards any service.

**Out of respect for our clientele, treatments for clients arriving more than fifteen minutes late will be honored at New Heights MedSPA’s discretion.**

For additional information or inquiries, please call [832-460-1900](tel:832-460-1900) or e-mail [info@newheightsmedspa.com](mailto:info@newheightsmedspa.com)

I have read and understand the above stated policy.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

Date: \_\_\_\_\_